

sb-hypnosis

TERMS AND CONDITIONS

Appointments are usually 1 hour long and are held at regular weekly or fortnightly intervals, either at my therapy room in Hampton Hill or online. Exceptions include the initial consultation and session, which is 90 minutes, and the smoking cessation package, which is 2 hours long.

Fees are £60 per session, except for the smoking cessation package @ £140.

Payment is expected 48 hours in advance of the session, by card through PayPal or by bank transfer (details available on request). In exceptional circumstances (e.g. appointment booked less than 48 hours prior to session), payment will be accepted at the beginning of a session attended in person – by cash only.

Cancellations and missed sessions will still be charged for, UNLESS 48 hours' notice is given (or 24 hours' notice for online sessions).

Refunds for sessions paid for in advance, which are cancelled with the required notice period, will be made as soon as possible, OR an agreement to hold the amount as an advance for a future session might be made.

Confidentiality is essential to the therapeutic relationship, and as honesty and openness from clients is thoroughly encouraged, all sessions, any other interactions and personal details are all considered strictly confidential. All records will be stored safely, in accordance with current data protection legislation. No information will be shared with third parties without the client's explicit consent, EXCEPT in cases where disclosure is required by law (e.g. child protection), and in cases where the therapist considers the client an imminent danger to themselves or others (serious crimes where people will suffer serious harm; serious harm to the security of the state or to public order...). These exceptions to confidentiality are included in my Therapy Agreement, which is sent to clients prior to the first session, for perusal and signature.

GDPR guidelines indicate that you have the right to access your personal information free of charge for viewing, amending or deleting. Privacy is guaranteed, with absolutely no trading of information (mailing lists, IP addresses, etc.) with other businesses for direct marketing purposes.

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